

Appendix: Rubrics

MSD 206: The Troubled Employee, Winter 2022

2021-2022 Assessment Rubric

MSD Program Outcome #2 aligned to AAS degree & #8 ACERT1 Certificate (9 student artifacts)

2nd Program Outcome: Analyze and apply a broad range of problem-solving strategies in a creative and equitable manner by examining biases to successfully resolve the conflict and foster collaborative work relationships across differences.				
CCOG Intended Outcome	Mastery: Level 4	Emerging: Level 3 Benchmark	Basic: Level 2	Static: Level 1
Explained strategies to assess, advise, listen to, and document the troubled employee to help him/her change counterproductive behaviors, as well as achieve company objectives. <i>Key words:</i> <i>Conflict resolution, Facilitating effective work relationships</i>	Thoroughly explained strategies to assess, advise, listen, and document the troubled employee to help him/her change counterproductive behaviors, as well as achieve company objectives.	Substantially explained strategies to assess, advise, listen, and document the troubled employee to help him/her change counterproductive behaviors, as well as achieve company objectives.	Marginally explained strategies to assess, advise, listen, and document the troubled employee to help him/her change counterproductive behaviors, as well as achieve company objectives.	Does not attempt to meet objective.
	1	IS MV		
	2 IS MV			
	3 MV IS			
	4	ISMV		
	5 IS MVH			
	6 IS MV			
	7 IS MV			
	8 IS MV			
	9 MV IS			
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